



Clean, reliable power

Just like you, we believe electricity should be affordable, reliable and clean. That's why we're investing in cleaner energy sources like solar and natural gas to power your home.

This month, FPL's Okeechobee Energy Center begins delivering clean, affordable power for customers around the clock. And earlier this year, four new solar power plants totaling more than 1 million solar panels also began generating power for customers. Together, these new power plants result in base rate increases that are partially offset by fuel charge decreases – keeping FPL's bills among the lowest in the state and nation.

And we're not stopping there. Eighteen solar power plants and other solar installations are using more than five million solar panels to help power customers, and millions more are on the way. We're on a journey to make the Sunshine State a world leader in solar energy, all while keeping your bills low. Our groundbreaking '30-by-30' plan to install more than 30 million solar panels by 2030 will make FPL America's largest producer of solar energy among electric companies. Laid end-to-end, 30 million solar panels would wrap around the Earth one and a half times. FPL's solar journey continues to help diversify our generation portfolio with clean, affordable sources of energy.

To see how we're building even more solar while keeping bills among the lowest in the nation, visit: FPL.com/value

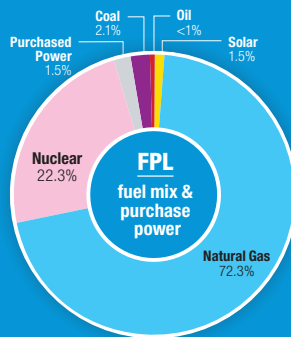
**30 MILLION
PANELS BY
2030**



Where does your energy come from?

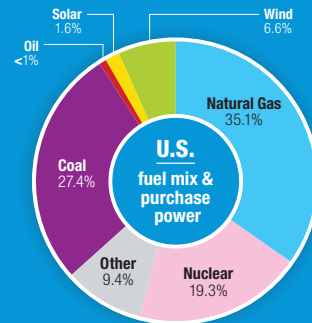
FPL's power comes from a variety of sources, including clean-burning natural gas and emissions-free nuclear and solar. We're significantly reducing our use of coal while substantially increasing our investment in cost-effective solar.

See our latest fuel mix:



Sources of electricity generation for the 12 months that ended December 2018

See how we compare to the rest of the nation:



Major energy sources and percent share of total U.S. electricity in 2018

Tools to help you save

We offer several programs that can help you save energy and money. Here are just a few of our Home Energy Survey services:

- » The Online Home Energy Survey is a free tool that provides an estimated breakdown of how much you're spending on appliances, cooling, and heating. You'll also receive an energy-saving plan with expert tips and recommendations to help you save on your bill. Visit: FPL.com/OHES
- FPL also offers a free in-home evaluation. Our energy expert will visit your home to identify energy-saving opportunities and rebates available that can help improve your home's energy efficiency. Call 800-DIAL-FPL (800-342-5375)
- » Energy Gauge Assisted Audit: An in-home evaluation costing \$15. We estimate potential savings, installation costs, and the payback period for each recommendation.

A Building Energy Rating System survey is also available. It rates your home according to the current Florida energy-efficiency code requirements for new home construction and may help you qualify for improved mortgage options or increase your home's resale value.

- » New or existing homes can apply for a Class 1 or 2 rating survey, which involves an on-site inspection. The cost for homes up to 2,000 square feet* is \$480, or \$555 with an air-conditioning duct leakage test, which includes one handler. An incremental \$35 is charged for each additional handler.
- » At a cost of \$75, the Class 3 rating option is for new construction only and is based on site plans and construction documents.

*For Class 1 and 2 surveys, there is an additional charge of 8 cents per square foot for homes greater than 2,000 square feet, or 3 cents per square foot for a Class 3 survey

Stay informed with our Medically Essential Service

If you or someone you know is dependent on electric-powered medical equipment, let us know. Our Medically Essential Service will help keep those with special needs informed by providing extra services, like special notifications before a hurricane. It's important to note, the program does not guarantee service nor provide an exemption from paying electric bills.

Get Help: FPL.com/MESP

Evacuation help for special needs customers

With storm season approaching, it's important to be prepared. If you or anyone you know has special needs and requires assistance in case of evacuation, your local government can help. Contact your county emergency management office to learn about shelters in your community.

Be prepared: FPL.com/evacuation-assistance

Ready for 'spring trimming'?

This spring, we encourage all customers to safely participate in the "spring trimming" of trees and vegetation that might interfere with power lines.

Trees and other vegetation are among the leading causes of power outages. In fact, trees were the number one cause of outages during Hurricane Irma in 2017. While FPL trims trees near power lines located in the public right of way or easement, most damage was due to large trees located outside of the utility pruning zone, falling into FPL equipment.

All of us share the responsibility of properly maintaining trees and other vegetation, and keeping them away

from power lines. Trim safely and remember that only a licensed professional qualified to trim vegetation near power lines should be used.

Additionally, one of the most helpful things homeowners can do is follow FPL's Right Tree/Right Place guidelines to help mitigate power interruptions due to foliage. Plant only small trees and shrubs in areas adjacent to power lines. Also, maintain a "clear zone" around the back and sides of transformers (the large green boxes) if vegetation is planted nearby. For more information, and to take our interactive quiz on trimming, visit: FPL.com/treequiz



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